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Client Interview

To share areas of the NCIS that our readers may find helpful we have interviewed a frequent visitor to the NCIS, Terry Anne Del'Osta.

Terry is a vocational evaluator with the Bureau of Vocational Rehabilitation (BVR) and holds a PhD. in Psychology. She has been with BVR for nine years. Previously, Terry worked in Kansas and Wisconsin in similar positions. Terry enjoys assisting people with disabilities find new vocational goals. She works with a wide variety of clients from those who "are just starting their career path as young adults" to others who "are in mid-life and due to an injury or illness are forced to change their career direction." Terry has found that "especially for people at mid-life this is a very stressful situation and the testing is the beginning of their vocational journey." Terry enjoys "working in partnership with people" and has found when working with clients that "they often leave testing excited about working with their VR Counselor."

When working with clients, Terry utilizes the NCIS on a daily basis to help identify "training needed for jobs, physical requirements and job descriptions." She also has found the outlook section of the occupation files a valuable part of NCIS for her clients.

If you have an area in the NCIS that you find particularly useful that you would like to share with others, please contact the NCIS staff.

2006 Client Survey Results

Thank you to all who responded to the NCIS 2006 Client Survey. Over 90% of you were satisfied with the NCIS. We also received some great feedback and will be working to incorporate many of the suggestions you provided. Following are several of your suggestions along with our responses:

• "Include Video Game Designer and other upcoming professions."

Yes, we will be working with our CIS network to highlight new and emerging occupations in the next release. In addition, we will be including the related occupation of "Animators and Multi-media Artists" in our 2007 system.

 "List all 3 fields of cosmetology separately: Hair Design, Aesthetician and Nail Technician."

NCIS currently has 4 related occupations listed separately. These are based on the Standard Occupational Classification (SOC) system and are: Hairstylists and Cosmetologists, Barbers, Manicurists, and Professional Makeup Artists. The licensing information for Aesthetician is currently included in the Hairstylists and Cosmetologist occupation, but we have not yet developed a separate file for this occupation. We will look into adding Skin Care Specialists in the future as this occupation continues to grow.

• "Some patrons tell me that their skills link to jobs they don't feel meet their needs."

The Skills assessment is one of several assessments included in the NCIS. We recommend that clients take all 3 of the available assessments (Skills, O*Net Interest Profiler and O*Net Work Importance Locator) as well as using the Occupation Sort tool to get a broad picture of occupations that may interest them. A very powerful feature of the Occupation Sort tool is the ability to sort on factors that are important to each individual. Occupation Sort also includes a "Why Not" option. When an occupation that your client thought would meet his or her criteria does not appear on the list, select the "Not on My List" option and then select the "Why Not" feature for the occupation. This will tell you the aspects your client chose that eliminated the occupation.

In addition, when using the Skills assessment, it can be helpful to have your clients use it in reverse by selecting an occupation they think they would enjoy using the "Occ Select" button, and then using the "Rate Skills" option to view the skills related to that occupation. This can be a method of understanding the skills they should develop to enter an occupation that meets their needs.

Other Comments:

- "We are one of the WIA Partners and this program is excellent for our clients to look up employment and labor market information. Thanks."
- "Love it! Thanks for offering it free of charge to Nevada residents."
- "This service is such a tremendous benefit to our school. We are in a remote area and students use it all the time. Thank you so much!"
- "Once patrons find this they really like it. What a valuable resource. Thank you."

Thank you again for all of the encouraging and insightful comments you sent. All of us on the DETR-NCIS staff feel privileged to work with you in improving the NCIS each year.



Career Spotlight

Police Patrol Officers



Police patrol officers keep order in their communities and make sure that people follow laws.

The history of American police dates back nearly four centuries, to the year 1631, when a night watch began in Boston. Two centuries later, the first modern organized police force was set up in New York City. It is modeled after the system used by the London Metropolitan Police.

Police patrol officers protect people and property. They patrol areas by walking or driving through them. Some officers ride horses or bikes. While on patrol, officers watch for signs of criminal activity and talk to residents and business people. They try to build relationships with people in their community. Officers are also called to respond to accidents, crimes in progress, fights, and other events. Officers evaluate the information they receive and determine the best way to respond.

Preparation

To work as a Police Patrol Officer you have to:

- Complete at least a high school diploma or GED;
- Meet minimum age requirements;
- Pass a physical exam;
- Pass a background check;
- Complete police academy training; and
- Pass a written exam.

Taken from the NCIS Occupations File

Law Enforcement and Police Science Programs in Nevada

Associate Degree Programs:

- Community College of Southern Nevada
- Great Basin College
- Las Vegas College
- Truckee Meadows Community College
- Western Nevada Community College

Bachelor's Degree Programs:

- Nevada State College
- University of Nevada, Las Vegas
- University of Nevada, Reno

Outlook

On average, in Nevada the demand for police and sheriff's patrol officers is projected to generate about 259 job openings each year. About 64% of these will be new jobs created by growth.

Nationally, the number of jobs for workers in the group is projected to grow faster than average through the year 2012.

Taken from the NCIS Occupations File

Nevada's statewide middle-range hourly wage for a Police Patrol Officer is:

\$22.17 - \$30.68

Taken from the NCIS Occupations File

Ouick Fact

Highway Patrol, and Parole and Probabtion officers working for the State of Nevada are called DPS Officers (DPS is the Department of Public Safety).

The first 10 people to correctly complete the crossword win a prize!

E-mail your answers to the NCIS Program Officer Crystal Skeans at cgskeans@nvdetr.org.

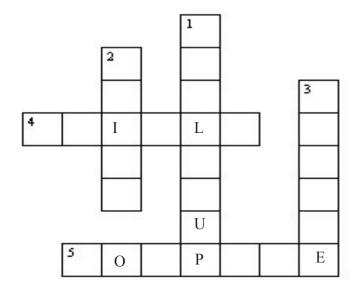
Down

- 1. ____ up. Most job seekers forget to do this after an interview.
- 2. You can use _____ Links to move in the system to different files.
- 3. You need this when you apply for a job.

Across

- 4. Use this assessment to identify your work related .
- two occupation files side by side; a popular NCIS feature.

NCIS Crossword





Please let us know what you like and/or what you would like to see changed or improved with the system. We value your input!

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Did you Know?

In the "Practical Learning Activities" files there are classroom and workshop activities that can help your clients or students learn about employability skills. There are activities on making a first impression, the importance of interviewing and aspects that employers look for in a new employee.

ICDC 2006



This year the International Career Development Conference (ICDC) will be November 1st - 5th at the Hyatt Regency Santa Clara. Mention that you are associated with the Nevada Career Information System (NCIS) and you will receive a reduced rate on your conference fees.

The 2006 conference theme will be "Integrating High Tech Tools in a High Touch Field." Visit the conference website at: www.careerccc.com to view a listing of the speakers and workshops.